# guildofstudents

## TRUSTEE BOARD MINUTES From meeting held 14th SEPTEMBER 2015

#### Present

Jack Mably, President
Ben Chapman, Activities & Development Officer
Roberto Sorrentino, Housing & Community Officer
Daisy Lindlar, Representation & Resources Officer
Remy Claustres, Sports Officer
Ross Strong, Welfare Officer
Jeevan Jones, Student Trustee
Daniel Longhorn, Student Trustee
Chris Granger, University Representative Trustee
Chris Davies, External Trustee
Richard Evans, External Trustee
Abisola Latunji, External Trustee
Alison Griffin, External Trustee (Chair)

#### In attendance

Jo Thomas, Chief Executive Naomi Atkin (for agenda item 6 & 7) Amy Lee, Executive Assistant (minute taker).

### **Apologies**

Bob Saunders, External Trustee Izzy Lenga, Education Officer

The Chair welcomed everyone and the meeting commenced at 17:00. Apologies from Bob Saunders, and Izzy Lenga were noted.

No	ITEM FOR DISCUSSION	Notes	ACTION
1	Minutes from 06/07/15	The minutes from 6 <sup>th</sup> July were approved as a true record with no amendments.	Approved
2	Matters Arising	There were no matters arising.	Noted
3			Noted Noted
		DL asked whether there is a plan for statement 1.02 and 2.04 if the Democratic Structures Review (DSR) does not pass. The President noted a change to the Guild's democracy structure is a priority, although	Noted

		plans are in place to continue with the current model if required.	Noted
		AG noted caution over use of the Plain English Quality Mark and the	Noted
		resource into achieving the mark.	
		The Beard approved the Cond Covernment Benevi	Ammrayad
4	Chranks and	The Board approved the Good Governance Report.	Approved
4	Strategy	The CEO presented the Strategy Update for the Board's approval.	
	Update		Natad
		The CEO noted the KPIs and Enablers have been updated and each Guild department have produced action plans. It was further noted	Noted
		there are 26 KPIs, which have been coded RAG. 10 are green, 9 are	
		amber, and 7 are red. The KPI's noted as red are predominately due to	
		no baseline data from 2014/15.	
		The baseline data from 2014/10.	Noted
		RE noted it is the report was a great piece of work, and once research	Noted
		has been received, resources against targets will be able to be looked	
		at. The CEO noted the KPIs will be revised and re-prioritised in January	
		2016 which leads into budget setting.	
		2010 Which loads into bodger soming.	
		A discussion was had on a productivity measure which is a measure of	Noted
		how effective an organisation is. AG noted there is a document being	
		produced by the Treasury on productivity. It was noted a need to	
		consider the ratio of commercial services supporting non-commercial	
		services, and effective use of staff resource, time and underspend,	Noted
		overspend. A discussion was had around staff output dedicated to	
		elements of the plan, and the Board expressed their concern over	
		chasing a number and losing service quality.	
			Noted
		The CEO agreed to revisit the work around productivity to see if a	
		sensible proxy could be recommended.	
_	Annual	The Board approved the Strategy Update.	Approved
5	Health &	The CEO presented the Annual Health & Safety Report for the Board's approval.	
	Safety Report		
	Sulely Repoli	Main points noted:	Noted
		Security review took place with no further work required	Noica
		Policy & Procedure review took place	
		<ul> <li>Incidents reported are reduced when compared from 2013/14</li> </ul>	
		Fire safety risk assessment took place and received a good audit	
		Compliance action plan revised	
		H&S training now online for core staff and student staff.	
		The Board approved the Annual Health & Safety Report.	Approved
6	DSR Update	The RRO presented the DSR update for approval, and the Director of	
		Engagement and AL entered the meeting at 17:25.	
			l
		A brief background to the DSR was given and the RRO noted this year's	Noted
		Officer team have made the following amends to the model:	
		• Lowered the gueracy to 0.5%	
		Lowered the quoracy to 0.5%     Plan to take the model to a Conord Meeting	
		Plan to take the model to a General Meeting     Hold the Conord Meeting in early October magning giving	
		Hold the General Meeting in early October meaning giving     students a full goodenic year to participate in the improved.	
		students a full academic year to participate in the improved	

system, if it passes	
JJ noted concern over the quoracy being low at 0.5%. The RRO noted the quoracy of 150 people is more than attend Guild Council, and the Officer team were uncomfortable setting the number too high, as it could result in proposals not being passed. The President further noted if	Noted Noted
the model is really successful, a proposal to increase the quoracy could be submitted.	Noted
A discussion was had around indicative versus binding voting and JJ noted they prefer a binding voting system as this decreases the danger of people clicking a button without debating the proposal. RRO noted there was research conducted between indicative versus binding voting, and results showed people won't vote twice. JM noted 'officer question time' allows officers to be held to account.	Noted
AG noted the paper shows positive progress especially the use of 'idea' instead of a motion which is effective and engaging. It was further noted to take the points around active participation, and that changes could be made once the model is up and working, if needed.	Noted
DL expressed their concern over no international representation on the focus group, and raised a question over anonymity of liberation groups. The RRO noted there was an option to have all students anonymous, or no one anonymous. It was further noted contact details of Liberation Officers and Reps will be available for any student who would like to	Noted
submit an idea through them. It was noted the Officers were not comfortable having all students anonymous.	Noted
DL asked whether the material uploaded is monitored by Guild staff. The RRO noted that it is proposed that all comments are revised by Guild staff, before being uploaded. It was further noted staff resource is to be looked at once the model has been approved and is up and running.	Noted
The campaign promotion for the General Meeting was discussed and it was noted there is a lot of planned activity for Welcome Week. The President noted that the call for the General Meeting is time sensitive, and if the deadline is missed, Guild Council will still have to take place this academic year.	Noted Noted
CG entered the meeting at 17:50. The External Trustees added their support and approval of the model and agreed to issue the Official notice.	Noted
DL asked for it to be noted he is against a General Meeting being called as the quoracy is too low and uncomfortable with the proxy votes posing risk to reputation.	Noted
NA gave an update regarding the legalities and noted the papers have been submitted to lawyers, and requested that the Articles and the Official notice would need to be approved by email resolution.	Noted
The Board approved the DSR Update and to call for a General Meeting on 5 <sup>th</sup> October 2015.	Approved

7	Student Voice Report	The Director of Engagement presented the Student Voice Report for the Board's information.	
	roso nopo	It was noted this year, the Guild had postponed the report until the NSS scores were received over the summer, rather than producing the report in June.	Noted
		The recommendations the Guild have put forward to the University were discussed and the following main points were noted:	Noted
		<ul> <li>The Guild have recommended the University to fully acknowledge the BME attainment gap at a strategic level and launch a comprehensive programme of research</li> <li>The Guild has recommended each college to develop a 'Student Engagement Strategy' that incorporates specific approaches and opportunities for student feedback, and that the University conduct a full review of their policy on 'consulting students about major changes'.</li> <li>The Guild has recommended the University look to create specific College and School communication plans clearly outlining how Joint Honours students will be supported.</li> <li>The Guild has recommended the University launch a full scale review of its approach to the timetabling of lessons, exams and assessment deadlines.</li> <li>The Guild has recommended the University evaluate the current support provisions available across each College for Postgraduate Research students</li> <li>The Guild has recommended the University explore the feasibility of identifying unused teaching spaces, and explore the resource needs of students across the individual Colleges and develop individual learning resources</li> </ul>	Noted
		recommendations and has been well received. It was further noted the Student Voice report feeds into the QAA Student Written Submission, which will be submitted in November 2015	
	The Board noted the Student Voice Report 2015, and the Director of Engagement left at 18:15.		Noted
8	NSS 2015	The CEO presented the NSS 2015 report for the Board's information.	
		It was noted the Guild's NSS score has increased by 5% to 72% which is the highest score in the past four years. It was further noted the Guild	Noted
		are joint 12 <sup>th</sup> in the Russell Group and 53 <sup>rd</sup> out of 167 Students' Unions nationally, which is 3% above average. The target for 2017 is a score of 80% which is outlined in the Strategic Plan.	Noted
		CG noted it is great to see improvement year-on-year.	Noted
	Ob a 21	The Board noted the NSS Report 2015.	Noted
9	Charity Commission Report	The CEO presented the Charity Commission Report for the Board's information.	
		The report presented outlined two parts; part A presented the overall	

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		findings and themes from the Commission's visit to SU's around the UK, and part B presented the findings from the Commissions visit to the Guild.	
		The five themes following the visit to the Guild were noted, and the CEO raised a discussion on the following matters; Engaging with Prevent, Recording Conflict of Interest, and proactive monitoring of student groups website.	Noted
		The CEO recommended discussing Prevent at the October meeting following NUS guidance received last week, and the Counter Terrorism Act Group meeting in early October.	CEO
		The CEO noted the declaration of interest form is to be completed on an annual basis by Trustees, and conflicts of interest are to be recorded in the minutes of each meeting despite there being no conflicts declared.	Noted
		The Board noted the Charity Commission report.	Noted
10	Officer Action	The President presented the Officer Action Plans for the Board's	
	Plans	information and noted the general theme for all action plans is	Noted
		engagement and the DSR is a good way to start.	
			Nistad
		It was noted the updated action plans are presented again in March,	Noted
		and the CEO meets with each Officer on a monthly basis to discuss any	
		actions, issues etc.	Noted
		The Board noted the Officer Action plans	
11	Appointment Panel Report	The Board noted the Attendance Report.	Noted
12	Attendance	The Board noted the Attendance Report.	Noted
-	Report		
13	CEO Report	The Board discussed the liP report and the CEO noted about 50% of	Noted
		Student Unions are IiP accredited with only one 'gold' accredited. It	Malad
		was further noted the liP is part of the Guild's quality mark	Noted
		The Board approved the CEO Report.	Approved
14	AOB	Committee Appointments	
	-	The CEO noted there is one Trustee vacancy on the Finance	Noted
		Committee, one vacancy on HR Committee, and two vacancies on	
		Audit & Risk Committee, and asked if any Trustees would be willing to sit	
		on the committees.	
		The WO expressed interest in Finance Committee, DL expressed interest	
		in HR Committee, and JJ expressed interest in A&R Committee.	
		The EA is to send out information regarding each committee.	EA
		The LAB to send out information regarding each continuitee.	LA

Signed	Date

The Chair closed the meeting at 18:40.