

RESEARCH AIMS





IMPROVE SERVICES



IDENTIFY KEY PRIORITIES



INCREASE STUDENT IMPACT



WHAT WE DID ...



DESK REVIEW



RESEARCHED FUTURE STUDENTS



STUDENT SURVEY



FOCUS GROUPS



STAKEHOLDER INTERVIEWS



WORK SHOPS

WHAT WE FOUND OUT...



ENGAGEMENT



EVENTS



STAKEHOLDER RELATIONSHIPS



SUPPORT



COMMUNICATION



OF STUDENTS
SAID THAT
THE GUILD
REPRESENTS
THEM AND
PROVIDES THEM
WITH A VOICE TO
THE UNIVERSITY

78%

OF STUDENTS
WERE SATISFIED
WITH THE
SERVICES AND
ACTIVITIES
PROVIDED BY
THE GUILD

"THE GUILD ARE
ABLE TO INPUT
INTO DECISIONS
UP AND DOWN
THE UNIVERSITY
DECISION MAKING
STRUCTURES"

UNIVERSITY STAKEHOLDER INTERVIEW FEEDBACK 2017 77%

68%

OF STUDENTS
AGREED THAT
"THE GUILD IS A
PLACE I KNOW I
CAN GET USEFUL
ADVICE"

OF STUDENTS
CONSIDERED
EMAILS TO BE THE
MOST RELEVANT
FORM OF GUILD
COMMUNICATIONS